



To whom it may concern,

As a business we valued our Sage ACT software as a crucial working component of our business. However whilst we acknowledged that there were benefits in upgrading our software to the latest version we were concerned about the amount of disruption to our business.

On contacting and meeting with tri-IT, an accredited **Sage ACT dealer**, we were heartened by their consultative approach and empathy with our concerns. In essence tri-IT reassured us in a number of ways but mainly by allowing us to speak with their customers and undertaking a full risk assessment incorporating a technical assessment of our hardware platform and a trial migration of our data.

Following the upgrade which went very smoothly and justified the assurances tri-IT had made we were pleased with the follow up training and support.

So in conclusion when asked to offer a testimonial the highest compliment we could pay them is we put our business 'in their hands' and they repaid us with a job well done.

A handwritten signature in black ink, appearing to read 'A Waghorn', written over a horizontal line.

Antony Waghorn

Managing Director



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